



FOR IMMEDIATE RELEASE:

Avelo Enters Year 3 at Philadelphia's Wilmington Airport as America's Most Reliable and Convenient Airline

Avelo's 2024 on-time performance ranked #1 in the U.S.

Avelo's operational reliability outperforms every other airline in greater Philadelphia / Delaware Valley region

Avelo surpasses 530,000 Customers on over 3,800 flights at ILG

PHILADELPHIA and WILMINGTON, Del.; Feb. 4, 2025 — Two years ago, Avelo Airlines took flight for the first time from its base at Philadelphia's Wilmington Airport (ILG) for Orlando. Today, Avelo is celebrating the second anniversary of that inaugural flight which ushered in a new era of everyday low fares, convenience and reliability for Philadelphia and the greater Delaware Valley Region travelers.

Avelo Airlines Founder and CEO Andrew Levy said, "In February 2023, we endeavored to make air travel more affordable, faster and easier for Philadelphia area travelers. Over the past two years, we've done just that. We've transformed ILG from a non-commercial airport into a vibrant gateway to 14 nonstop destinations spanning five states and Puerto Rico, and we've done it with industry-leading reliability. We are grateful for the positive reception the region has greeted us with and look forward to continued growth in the year ahead."

DRBA Executive Director Tom Cook said, "Avelo's willingness to respond to Customer requests has been refreshing and their foresight in planning popular routes has proven successful time and time again. Based on the consistent and frequent flight reservations, I am confident Avelo will continue to flourish at ILG."

A recent example of such innovation includes the airline's pop-up flights to the Big Game's host city, New Orleans (MSY), much to the excitement of local Philadelphia Eagles fans. Avelo's return of Nashville (BNA) and Myrtle Beach (MYR) to the ILG schedule showcases the understanding of the local customer base and tourism climate of the region.

Avelo's Outperforms All Domestic Airlines in Philadelphia / Delaware Valley

In 2024, Avelo ranked #1 in on-time performance. Between January and December 2024, 83.9% of all Avelo flights arrived at their destinations within 15 minutes of their scheduled arrival time – the Department of Transportation's (DOT) standard metric for reporting on-time performance in the U.S. airline industry known as A14. This was a meaningful improvement over Avelo's

second-place A14 performance of 82.8% and eclipses the 2024 industry average on-time arrival rate of 77.6%.

Rank	Airline	On-Time Arrival %
1	Avelo Airlines	83.9%
2	Delta Air Lines	81.9%
3	United Airlines	78.7%
Industry Average		77.6%
4	Alaska Airlines	77.4%
5	Southwest Airlines	77.0%
6	Allegiant Air	76.8%
7	American Airlines	75.9%
8	Spirit Airlines	74.3%
9	JetBlue Airways	73.3%
10	Sun Country Airlines	71.3%
11	Frontier Airlines	70.0%
12	Breeze Airways	69.2%
<i>Source: Anuvu</i>		

For the second consecutive year, Avelo achieved the lowest flight cancellation rate in the U.S. airline industry. The airline cancelled 0.48% of its nearly 19,000 scheduled flights between January and December 2024. Avelo also performed well ahead of the 2024 industry average flight cancellation rate of 1.33%.


These results are provided by Anuvu, a leading third-party aviation data services company also utilized by *The Wall Street Journal* for the publication’s annual airline ranking. Anuvu’s complete industry results and rankings are available at AveloAir.com.

Avelo accomplished these metrics while carrying more than 530,000 Customers on over 3,800 flights in 2024 at ILG. This accomplishment is a validation of the airline’s commitment to growing in the Delaware Valley and the industry-leading affordability, reliability and convenience Avelo has introduced to Philadelphia-region travelers.

Avelo serves 14 nonstop destinations from ILG: Atlanta (ATL), Charlotte / Concord, N.C. (USA), Myrtle Beach, S.C. (MYR), Nashville, Tenn. (BNA), San Juan, Puerto Rico (SJU), Wilmington, N.C. (ILM) and eight Florida cities: Daytona Beach (DAB), Fort Lauderdale (FLL), Fort Myers (RSW) Orlando / Lakeland (LAL), Orlando (MCO), Sarasota / Bradenton (SRQ), Tampa (TPA) and West Palm Beach (PBI). Customers can book their travel at AveloAir.com.

America’s Most Reliable and Convenient Airline

Since taking flight on April 28, 2021, Avelo has flown more than 6.3 million Customers on nearly 50,000 flights. Today Avelo serves 53 cities spanning 23 states and Puerto Rico, as well as three international destinations: Jamaica, Mexico and the Dominican Republic.



Avelo has unlocked a new era of convenience, choice, and competition by flying unserved routes to primarily underserved communities across the country. Most Avelo routes have at least one small, easy to use airport. This makes traveling with Avelo a smoother, easier and more enjoyable experience than contending with the crowds, congestion and long walks at larger airports.

Avelo is distinguished by its industry-leading reliability. In 2024, Avelo ranked #1 in on-time performance and achieved the lowest flight cancellation rate in the U.S. airline industry. These results are provided by Anuvu, a leading aviation data services company also utilized by *The Wall Street Journal* for the publication's annual airline ranking. Anuvu's complete industry results and rankings are available at AveloAir.com.

Avelo also delivers world-class customer satisfaction, exemplified by our Net Promoter Scores (NPS), which consistently rank among the best airlines and most admired brands in the world.

Avelo offers an abundance of advanced seating options. One third of its aircraft seats (Avelo Premium and Premium Economy) offer extra leg room — ranging from 32 inches to more than 36 inches of pitch. These seats offer a more comfortable experience for Customers who value more space. Customers can also purchase window and aisle seats in advance of their flight. In addition to advance seat assignments, Avelo offers several unbundled travel-enhancing options that give Customers the flexibility to pay only for what they value, including priority boarding, checked bags, carry-on overhead bags, and bringing a pet in the cabin.

Avelo Customers can change or cancel their itineraries with no extra fees. Additionally, families can travel with ease knowing every child 14 and under will be automatically seated with an accompanying adult at no additional cost.

About Avelo Airlines

Avelo Airlines' purpose is to *Inspire Travel* by saving travelers time and money. The airline offers travelers time and money-saving convenience, everyday low fares, and a refreshingly smooth, caring and reliable travel experience. Operating a fleet of 20 Boeing Next-Generation 737 aircraft, Avelo serves 53 popular destinations across the United States, Jamaica, Mexico and the Dominican Republic, including its six bases at Los Angeles' Hollywood Burbank Airport (BUR), Southern Connecticut's Tweed-New Haven Airport (HVN), the Philadelphia / Delaware Valley region's Wilmington Airport (ILG), Raleigh-Durham International Airport (RDU), the Bay Area's Sonoma County Airport (STS) and Central Florida's Lakeland International Airport (LAL). Avelo will open its seventh and eighth bases at Charlotte's Concord-Padgett Regional Airport (USA) and Coastal North Carolina's Wilmington International Airport (ILM) in spring 2025. For more information visit AveloAir.com or the Avelo Newsroom at AveloAir.com/Newsroom.

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