

FOR IMMEDIATE RELEASE:

HELLO AVELO!

Avelo Airlines Takes Off Today with New Nonstop Service to Southern Connecticut from Jacksonville

Affordable one-way fares from JAX start at \$49 Avelo celebrates Valentine's Day with free flights and 40% off promo code

JACKSONVILLE, Fla.; Feb. 14, 2025 – Avelo Airlines takes off today at Jacksonville International Airport (JAX) with nonstop service to Southern Connecticut's Tweed-New Haven Airport (HVN). Avelo is the most reliable airline offering nonstop service between Jacksonville and Southern Connecticut.

Avelo is also celebrating Valentine's Day by offering 40% off* base fares and surprising and delighting five loyal Customers on today's inaugural journey with free flights.

Beginning today, February 14, 2025, Avelo will operate this route twice weekly on Fridays and Mondays, utilizing Boeing Next-Generation 737 aircraft. Affordable one-way fares start at \$49**. Travelers can make reservations at AveloAir.com.

Avelo Airlines Founder and CEO Andrew Levy said, "Jacksonville – it's time to say hello to Avelo! We are excited to start service at JAX and begin a new era of convenient, affordable and industry-leading reliable air travel in Jacksonville. This service makes visiting Southern Connecticut, and everything the greater New England and New York regions have to offer, easier than ever on the nation's most reliable airline. We also know our new flights make getting to Northeast Florida's famous beaches, and its abundance of outdoor activities and historic culture, easier than ever for Connecticut travelers to enjoy."

Jacksonville Aviation Authority CEO Mark VanLoh said, "Any day you can welcome a new airline to your community is a good one. We look forward to Avelo's success in the Northeast Florida market and their continued growth here at JAX."

Avelo Loves Its Customers

To celebrate the start of new service at JAX and Valentine's Day, Avelo surprised five Customers aboard the inaugural flight with a free roundtrip ticket. The gifts were Avelo's way of showing it's love for several of the airline's most loyal Customers.

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In addition, everyone aboard the flight was given a special 40% off promo code for future travel. Travelers not able to take the inaugural flight can take advantage of the 40% roundtrip discount by applying the "LOVEAVELO" promo code when booking their trips at AveloAir.com. Flights must be purchased by February 20, 2025, for travel between April 24 and May 20, 2025.

Tweed-New Haven Airport – The New Haven Way to New England and New York

HVN is located on Connecticut's coast and is a convenient gateway to all 15 towns that make up Greater New Haven. HVN's adjacency to multiple major highways and commuter railways makes visiting the New England and New York regions easier than ever. The airport is a refreshingly smooth and simple alternative hometown airport experience that will make visiting Southern Connecticut faster, easier and more relaxing than ever.

Best known as the home of Yale University, New Haven is the second-largest city in Connecticut and is part of the New York metropolitan area. The coastal city has experienced—and continues to enjoy—a renaissance. Within an easy stroll from the New Haven Green are more than 100 distinctive restaurants, offering something for every palate, and the city abounds with theaters, museums, and shopping destinations to satisfy all interests and tastes. Last year, New Haven joined iconic cities like Auckland, London and Istanbul to make the prestigious New York Times 2023 "52 Places to Go" list. Whether visiting family and friends or just looking for a vacation, there is a wealth of things to explore in The Cultural Capital of Connecticut.

America's Most Reliable and Convenient Airline

Since taking flight on April 28, 2021, Avelo has flown more than 6.3 million Customers on nearly 50,000 flights. Today Avelo serves 53 cities spanning 23 states and Puerto Rico, as well as three international destinations: Jamaica, Mexico and the Dominican Republic.

Avelo has unlocked a new era of convenience, choice, and competition by flying unserved routes to primarily underserved communities across the country. Most Avelo routes have at least one small, easy to use airport. This makes traveling with Avelo a smoother, easier and more enjoyable experience than contending with the crowds, congestion and long walks at larger airports.

Avelo is distinguished by its industry-leading reliability. In 2024, Avelo ranked #1 in on-time performance and achieved the lowest flight cancellation rate in the U.S. airline industry. These results are provided by Anuvu, a leading aviation data services company also utilized by *The Wall Street Journal* for the publication's annual airline ranking. Anuvu's complete industry results and rankings are available at AveloAir.com.

Avelo also delivers world-class customer satisfaction, exemplified by our Net Promoter Scores (NPS), which consistently rank among the best airlines and most admired brands in the world.

Avelo offers an abundance of advanced seating options. One third of its aircraft seats (Avelo Premium and Premium Economy) offer extra leg room — ranging from 32 inches to more than 36 inches of pitch. These seats offer a more comfortable experience for Customers who value

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more space. Customers can also purchase window and aisle seats in advance of their flight. In addition to advance seat assignments, Avelo offers several unbundled travel-enhancing options that give Customers the flexibility to pay only for what they value, including priority boarding, checked bags, carry-on overhead bags, and bringing a pet in the cabin.

Additionally, families can travel with ease knowing every child 14 and under will be automatically seated with an accompanying adult at no additional cost.

About Avelo Airlines

Avelo Airlines' purpose is to *Inspire Travel* by saving travelers time and money. The airline offers travelers time and money-saving convenience, everyday low fares, and a refreshingly smooth, caring and reliable travel experience. Operating a fleet of 20 Boeing Next-Generation 737 aircraft, Avelo serves 53 popular destinations across the United States, Jamaica, Mexico and the Dominican Republic, including its six bases at Los Angeles' Hollywood Burbank Airport (BUR), Southern Connecticut's Tweed-New Haven Airport (HVN), the Philadelphia / Delaware Valley region's Wilmington Airport (ILG), Raleigh-Durham International Airport (RDU), the Bay Area's Sonoma County Airport (STS) and Central Florida's Lakeland International Airport (LAL). Avelo will open its seventh and eighth bases at Charlotte's Concord-Padgett Regional Airport (USA) and Coastal North Carolina's Wilmington International Airport (ILM) in spring 2025. For more information visit AveloAir.com or the Avelo Newsroom at AveloAir.com/Newsroom.

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*40% off LOVEAVELO promo code discount applies to roundtrip bookings only. Travel must be completed between 4/24/25 and 5/20/25. Must be purchased by 11:59 p.m. PT on 2/20/25. Expiration date cannot be extended. To receive promo savings, enter promo code on aveloair.com when you begin your search or on the payment page. Per the Department of Transportation (DOT), advertised fares must include all government taxes and fees. Please note, this discount applies to base fare only and does not apply to government taxes or certain carrier-imposed fees. Promo code is not redeemable for cash, and in the case of reservation cancellations, the promo savings will be forfeited. Seats are limited. Fare rules, routes and schedules are subject to change without notice. Restrictions may apply. Not valid on previously purchased itineraries or combinable with other promotions. A \$25 charge per seated traveler applies to all bookings or changes made through Avelo's Customer Support Center. Additional fees for carry-on and checked bags, assigned seats and other optional services may apply. For full terms and conditions, please see Avelo's Contract of Carriage.

**Affordable one-way fares include government taxes and fees. Fares start at \$49 between JAX and HVN for travel between April 25 and May 18, 2025. Fares must be booked by February 20, 2025. Fares are available on a limited number of flights and seats. Additional fees for carry-on and checked bags, assigned seats and other optional services may apply. A \$25 charge per seated traveler applies to all bookings or changes made through Avelo's Customer Support Center. For full terms and conditions, please see Avelo's Contract of Carriage.