



**FOR IMMEDIATE RELEASE:**

**Avelo Enters 2025 as Central Florida’s Most Reliable Airline**

*Avelo tops all domestic carriers across Orlando, Tampa and Lakeland airports in on-time performance*

*Avelo flew more than 500,000 Customers on over 3,700 flights in 2024 in Central Florida*

**LAKELAND and ORLANDO and TAMPA, Fla.; February 4, 2025** — Avelo Airlines is entering 2025 as Central Florida’s most reliable airline. In 2024, Avelo ranked #1 in on-time performance – outperforming every other domestic airline operating in Orlando, Tampa and Lakeland and achieved the lowest flight cancellation rate in the U.S. airline industry.

Avelo’s combined on-time performance in 2024 was better than every other domestic airline operating at Central Florida airports, including MCO, TPA and LAL. In 2024, 81.8% of Avelo flights arrived within 15 minutes of their scheduled arrival time – the Department of Transportation’s (DOT) standard metric for reporting on-time performance in the U.S. airline industry known as A14. Avelo also eclipsed the national industry average of 77.6%, and achieved a flight cancellation rate of 0.9%, well below the national industry average of 1.3%.

<b>2024 On-Time Performance Among Central Florida Airlines</b>			
<b>Rank</b>	<b>Airline</b>	<b>On-Time %</b>	<b>Airports Served</b>
<b>1</b>	<b>Avelo Airlines</b>	<b>81.8%</b>	<b>LAL, MCO, TPA</b>
2	United Airlines	77.3%	MCO, TPA
3	Delta Air Lines	76.8%	MCO, TPA
4	Sun Country	76.1%	MCO, TPA
5	Spirit	75.1%	MCO, TPA
6	Southwest Airlines	74.1%	MCO, TPA
7	JetBlue Airways	73.2%	MCO, TPA
8	Frontier Airlines	72.8%	MCO, TPA
9	American Airlines	71.5%	MCO, TPA
10	Alaska Airlines	70.7%	MCO, TPA
10	Allegiant Air	70.7%	MCO, SFB, PIE
10	Breeze Airways	70.7%	MCO, TPA
<i>Source: Anuvu</i>			

These results are provided by Anuvu, a leading third-party aviation data services company also utilized by *The Wall Street Journal* for the publication's annual airline ranking.

**Avelo Airlines Founder and CEO Andrew Levy** said, "Avelo is entering 2025 with a strong tailwind of world-class customer satisfaction, industry-leading reliability, and network growth. As Central Florida's most reliable airline, travelers can count on Avelo to get them where they want to go on time and with their bags. 2024 was our best year yet, and 2025 promises to be even better as we continue fulfilling our purpose to *Inspire Travel* with more airplanes and more exciting destinations."

Avelo accomplished this metric while carrying more than 500,000 Customers on over 3,700 flights in 2024 in Central Florida. This accomplishment is a validation of the airline's commitment to growth and the industry-leading affordability, reliability and convenience Avelo has introduced to Central Florida-area travelers.

Avelo currently serves seven destinations from LAL: Boston / Manchester, N.H. (MHT), Charlotte / Concord (USA), Nashville, Tenn. (BNA), Philadelphia / Wilmington, Del. (ILG), Rochester, N.Y. (ROC), San Juan, Puerto Rico (SJU) and Southern Connecticut's Tweed-New Haven Airport (HVN).

Avelo currently serves three destinations from both MCO and TPA: Philadelphia / Wilmington, Del. (ILG), New Haven, Conn. (HVN) and Coastal North Carolina's Wilmington International Airport (ILM).

### **2024 Nationwide Industry-Leading Reliability**

In addition to Avelo's industry-leading performance in Central Florida, Avelo ranked #1 in on-time performance nationally among all U.S. carriers. Between January and December 2024, 83.9% of all Avelo flights arrived at their destination on time. This was a meaningful improvement over Avelo's second-place A14 performance of 82.8% and eclipses the 2024 industry average on-time arrival rate of 77.6%.

For the second consecutive year, Avelo achieved the lowest flight cancellation rate in the U.S. airline industry. The airline cancelled 0.48% of its nearly 19,000 scheduled flights between January and December 2024. Avelo also performed well ahead of the 2024 industry average flight cancellation rate of 1.33%.

Anuvu's complete U.S. industry results and rankings are available at [AveloAir.com](https://AveloAir.com).

### **America's Most Reliable and Convenient Airline**

Since taking flight on April 28, 2021, Avelo has flown more than 6.3 million Customers on nearly 50,000 flights. Today Avelo serves 53 cities spanning 23 states and Puerto Rico, as well as three international destinations: Jamaica, Mexico and the Dominican Republic.

Avelo has unlocked a new era of convenience, choice, and competition by flying unserved routes to primarily underserved communities across the country. Most Avelo routes have at least one small, easy to use airport. This makes traveling with Avelo a smoother, easier and more enjoyable experience than contending with the crowds, congestion and long walks at larger airports.

Avelo also delivers world-class customer satisfaction, exemplified by our Net Promoter Scores (NPS), which consistently rank among the best airlines and most admired brands in the world.

Avelo offers an abundance of advanced seating options. One third of its aircraft seats (Avelo Premium and Premium Economy) offer extra leg room — ranging from 32 inches to more than 36 inches of pitch. These seats offer a more comfortable experience for Customers who value more space. Customers can also purchase window and aisle seats in advance of their flight. In addition to advance seat assignments, Avelo offers several unbundled travel-enhancing options that give Customers the flexibility to pay only for what they value, including priority boarding, checked bags, carry-on overhead bags, and bringing a pet in the cabin.

Avelo Customers can change or cancel their itineraries with no extra fees. Additionally, families can travel with ease knowing every child 14 and under will be automatically seated with an accompanying adult at no additional cost.

### **About Avelo Airlines**

Avelo Airlines' purpose is to *Inspire Travel* by saving travelers time and money. The airline offers travelers time and money-saving convenience, everyday low fares, and a refreshingly smooth, caring and reliable travel experience. Operating a fleet of 20 Boeing Next-Generation 737 aircraft, Avelo serves 53 popular destinations across the United States, Jamaica, Mexico and the Dominican Republic, including its six bases at Los Angeles' Hollywood Burbank Airport (BUR), Southern Connecticut's Tweed-New Haven Airport (HVN), the Philadelphia / Delaware Valley region's Wilmington Airport (ILG), Raleigh-Durham International Airport (RDU), the Bay Area's Sonoma County Airport (STS) and Central Florida's Lakeland International Airport (LAL). Avelo will open its seventh and eighth bases at Charlotte's Concord-Padgett Regional Airport (USA) and Coastal North Carolina's Wilmington International Airport (ILM) in spring 2025. For more information visit [AveloAir.com](https://AveloAir.com) or the Avelo Newsroom at [AveloAir.com/Newsroom](https://AveloAir.com/Newsroom).

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