

FOR IMMEDIATE RELEASE:

There is Love in the Air as Avelo Airlines Celebrates Valentine's Day with Free and Discounted Flights

Avelo surprises 30 loyal Customers with free flights Avelo shows its love for all travelers with 40% Valentine's Day discount Avelo surpasses flying 3 million Customers in New Haven, CT

HOUSTON; Feb. 14, 2025 – There was love in the air this Valentine's Day, as Avelo Airlines expressed appreciation for their Customers with free and discounted flights.

Avelo surprised 30 of its most loyal Customers today with free roundtrip tickets. Five Customers from the airline's current and future bases in Charlotte-Concord, North Carolina (USA); Orlando-Lakeland, Florida (LAL); New Haven, Connecticut (HVN); Philadelphia-Wilmington, Delaware (ILG); and Wilmington, North Carolina (ILM) each received a voucher for one free round trip to any of Avelo's 53 U.S. and international destinations as they boarded flights today. Five additional loyal Customers received a free round trip voucher onboard Avelo's inaugural flight from Jacksonville, Florida (JAX) to New Haven.

Additionally, Avelo is offering all travelers a 40%* discount on Avelo round trip flights. Travelers can take advantage of the discount by applying the "LOVEAVELO" promo code when booking their trips at <u>AveloAir.com</u>. Flights must be purchased by February 20, 2025, for travel between April 24 and May 20, 2025.

Avelo Airlines Founder and CEO Andrew Levy said, "We love our more than 6 million Customers who have flown Avelo since we took flight in 2021. Valentine's Day is the ideal occasion to show our Customers how much we appreciate them with some free flights and a significant discount. Our purpose at Avelo is to Inspire Travel and we hope this expression of gratitude does just that."

Avelo's celebration in New Haven also commemorated carrying the airline's 3 millionth Customer at HVN. Avelo debuted in New Haven in November 2021 and now served 30 nonstop destinations.

America's Most Reliable and Convenient Airline

PRESS RELEASE

Since taking flight on April 28, 2021, Avelo has flown more than 6.3 million Customers on nearly 50,000 flights. Today Avelo serves 53 cities spanning 23 states and Puerto Rico, as well as three international destinations: Jamaica, Mexico and the Dominican Republic.

Avelo has unlocked a new era of convenience, choice, and competition by flying unserved routes to primarily underserved communities across the country. Most Avelo routes have at least one small, easy to use airport. This makes traveling with Avelo a smoother, easier and more enjoyable experience than contending with the crowds, congestion and long walks at larger airports.

Avelo is distinguished by its industry-leading reliability. In 2024, Avelo ranked #1 in on-time performance and achieved the lowest flight cancellation rate in the U.S. airline industry. These results are provided by Anuvu, a leading aviation data services company also utilized by *The Wall Street Journal* for the publication's annual airline ranking. Anuvu's complete industry results and rankings are available at <u>AveloAir.com</u>. Avelo also delivers world-class customer satisfaction, exemplified by our Net Promoter Scores (NPS), which consistently rank among the best airlines and most admired brands in the world.

Avelo offers an abundance of advanced seating options. One third of its aircraft seats (Avelo Premium and Premium Economy) offer extra leg room — ranging from 32 inches to more than 36 inches of pitch. These seats offer a more comfortable experience for Customers who value more space. Customers can also purchase window and aisle seats in advance of their flight. In addition to advance seat assignments, Avelo offers several unbundled travel-enhancing options that give Customers the flexibility to pay only for what they value, including priority boarding, checked bags, carry-on overhead bags, and bringing a pet in the cabin.

Additionally, families can travel with ease knowing every child 14 and under will be automatically seated with an accompanying adult at no additional cost.

About Avelo Airlines

Avelo Airlines' purpose is to *Inspire Travel* by saving travelers time and money. The airline offers travelers time and money-saving convenience, everyday low fares, and a refreshingly smooth, caring and reliable travel experience. Operating a fleet of 20 Boeing Next-Generation 737 aircraft, Avelo serves 53 popular destinations across the United States, Jamaica, Mexico and the Dominican Republic, including its six bases at Los Angeles' Hollywood Burbank Airport (BUR), Southern Connecticut's Tweed-New Haven Airport (HVN), the Philadelphia / Delaware Valley region's Wilmington Airport (ILG), Raleigh-Durham International Airport (RDU), the Bay Area's Sonoma County Airport (STS) and Central Florida's Lakeland International Airport (LAL). Avelo will open its seventh and eighth bases at Charlotte's Concord-Padgett Regional Airport (USA) and Coastal North Carolina's Wilmington International Airport (ILM) in spring 2025. For more information visit <u>AveloAir.com</u> or the Avelo Newsroom at <u>AveloAir.com/Newsroom</u>.

Media Contacts:

Courtney Goff

CGoff@aveloair.com

Madison Jones

Madison.Jones@aveloair.com

*40% off LOVEAVELO promo code discount applies to roundtrip bookings only. Travel must be completed between 4/24/25 and 5/20/25. Must be purchased by 11:59 p.m. PT on 2/20/25. Expiration date cannot be extended. To receive promo savings, enter promo code on aveloair.com when you begin your search or on the payment page. Per the Department of Transportation (DOT), advertised fares must include all government taxes and fees. Please note, this discount applies to base fare only and does not apply to government taxes or certain carrier-imposed fees. Promo code is not redeemable for cash, and in the case of reservation cancellations, the promo savings will be forfeited. Seats are limited. Fare rules, routes and schedules are subject to change without notice. Restrictions may apply. Not valid on previously purchased itineraries or combinable with other promotions. A \$25 charge per seated traveler applies to all bookings or changes made through Avelo's Customer Support Center. Additional fees for carry-on and checked bags, assigned seats and other optional services may apply. For full terms and conditions, please see Avelo's <u>Contract of Carriage</u>.